

TERMS AND CONDITIONS

Trinity Fitness Membership

Please note these Terms and Conditions apply to students, staff and public users.

General

We will endeavour to provide the best possible service to members and to deliver the commitments made as part of our strategy. However, subject to at least one month's written notification, the management team reserves the right to amend the membership terms and conditions in light of changing circumstances and/or to ensure the health and safety of members.

General Membership Conditions

Membership is personal to you: If you lend your membership card to another person we will terminate your membership.

Your direct debit membership can only be cancelled by payment directly to Harlands Services Limited of:

- a. The Direct Debit payment amount for the current month of membership AND
- b. A cancellation fee equal to one further Direct Debit payment.
- c. Until such time as the full payment is received by Harlands Services Limited, you will continue to incur additional liabilities as set out in Clause 6 of the Direct Debit terms and conditions.

Member access

Every member must produce a valid membership card at reception to gain access to Trinity Fitness. Members applying for a replacement card will be subject to an administrative fee. If you forget to bring your valid membership card, we reserve the right to refuse admission or charge an entry fee if you cannot provide alternative satisfactory proof of identity.

A valid membership card entitles the holder to access the Fitness Suite. It provides free access to the class programme. A charge shall be made for all racquet sports, court hire and for equipment hire.

In the interest of safety, no person under 16 years is admitted to the fitness suite (except during designated supervised sessions) and fitness classes.

Student membership conditions (in addition to the above general conditions)

Membership is not refundable under any circumstances.

A student sports membership runs for the specified period of time, i.e. an annual membership is valid for 12 months from the day of purchase. It is the responsibility of the member to check when their membership is due to expire.

Student cancellations within a 14 day period of purchase may be subject to a payment in full of the total fee.

Conduct

You must wear appropriate clean clothes and footwear in the sports facilities. Training shoes must be worn during exercise classes unless the class instructor specifically authorises otherwise.

Please ensure you bring a towel along with every workout to wipe down equipment after your use.

Please refrain from banging and/or dropping weights and return them to the correct position.

All members of the Fitness Suite must have attended an induction. This is compulsory. Fitness Instructors must be made aware of any change in circumstances.

Time on cardio equipment is strictly restricted to 30 minutes at peak times.

Only one person should use each piece of equipment at any one time.

Mobile phones must be turned off or set to silent. Any phone calls should be taken outside of the Fitness Suite.

Abusive language and antisocial behaviour will not be tolerated.

Violent, rude or disorderly behaviour which causes or is likely to cause offence or distress to other Members or staff will not be tolerated.

Alcoholic or intoxicating liquor, narcotics, or other mood altering substances, consumed at Trinity Fitness will result in an instant ban.

All bags must be stored in the changing room lockers. No items are to be stored in the lockers overnight (the lockers are emptied at the end of each working day).

We reserve the right to refuse admission, ask you or your guest to leave, or terminate or suspend your membership with immediate effect, if we reasonably believe that you are in breach of any of the above.